Family and Domestic Violence is considered to be an ongoing pattern of behaviours that aim to coerce, control or create fear within a family or intimate relationship. This includes physical, financial, emotional, or psychological abuse, sexual violence, neglect, intimidation, or any other behaviour which causes you to live in fear.

It can happen to anyone, no matter your age, gender, ethnicity, family ties, religion, ability, or sexual orientation.

If you believe that you are experiencing any of these behaviours, contact your nearest Department of Communities (Housing) office. Our staff are here to help and can discuss how we might assist you.

You can ask to speak with a female, male or Aboriginal officer, and we will do all we can to meet your request.



Translating and Interpreting Service (TIS) - Telephone: 13 14 50 If you are deaf, or have a hearing or speech impairment, contact us through the National Relay Service.

For more information visit www.accesshub.gov.au/about-the-nrs This publication is available in other formats that can be requested at any time.

131 Aberdeen Street

Tel: (08) 6277 4177

Tel: (08) 6277 4188

Department of Communities offices*

Albany

Albany 6330

Katanning

6 Daping Street

Katanning 6317

Head office 5 Newman Court Fremantle 6160 Tel: 1800 176 888

Metropolitan offices

Armadale 151 Jull Street Armadale 6112 Tel: (08) 6215 1212

17 Manning Road Cannington 6107 Tel: (08) 6414 3111

Fremantle 42 Oueen Street Fremantle 6160 Tel: (08) 6414 3222

Joondalup 380 Joondalup Drive Joondalup 6027 Tel: (08) 6215 1414

Kwinana 2 Stidworthy Way Kwinana 6167

Tel: (08) 6277 3877 Mandurah Unit 1, 17 Sholl Street

Mandurah 6210 Tel: (08) 6277 3883 Midland 21 Old Great

Northern Highway Midland 6056

Tel: (08) 6277 4343 Mirrabooka

5 Milldale Wav Mirrabooka 6061 Tel: (08) 6414 3000

Perth Citv 605 Wellington Street Perth 6000 Tel: (08) 6215 1500

Victoria Park 269 Albany Highway Victoria Park 6100 Tel: (08) 6414 2115

* For housing related matters

Great Southern Pilbara

Karratha The Quarter HQ Level 2. 20 Sharpe Avenue Karratha 6714 Tel: (08) 6414 3333 South Hedland Cnr Brand and Tonkin Streets South Hedland 6722 Tel: (08) 6277 5044

West Kimberlev

Broome 30 Frederick Street Broome 6725 Tel: (08) 6277 3833

Derby West Kimberley House 16-22 Loch Street Derby 6728 Tel: (08) 6277 3880

East Kimberley

Halls Creek 14A Terone Street Halls Creek 6770 Tel: (08) 6277 3811

Kununurra 16 Coolibah Drive 84-96 Brookman Street Kununurra 6743 Tel: (08) 6215 1501

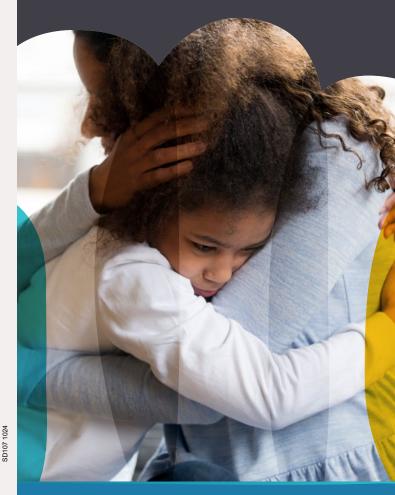
Wheatbelt

Merredin 27 Mitchell Street Merredin 6415 Tel: (08) 6414 2981

Narrogin 11-13 Park Street Narrogin 6312 Tel: (08) 6414 2979

Northam 5 Elizabeth Place Northam 6401 Tel: (08) 6414 3230

Family and Domestic Violence





South West Cannington **Bunburv** 22 Forrest Avenue

Bunbury 6230 Tel: (08) 6414 3204 Busselton 88 Kent Street

> Busselton 6280 Tel: (08) 6277 3666 Maniimup

Unit 10. 30-32 Rose Street Manjimup 6258 Tel: (08) 6277 5008

86B Windich Street

Tel: (08) 6277 3844

Esperance 6450

Kalgoorlie 6430

Mid West

Carnarvon

Geraldton

Tel: (08) 6277 5233

6 Robinson Street

Tel: (08) 6414 3312

201 Marine Terrace

Tel: (08) 6414 3320

Geraldton 6530

Meekatharra

31 Main Street

Meekatharra 6642

Tel: (08) 6277 3988

Carnarvon 6701

Goldfields

Esperance

Kalgoorlie

Unit 1-2,

General Information

When seeking assistance with Housing products and services you will need to complete a Housing Options Assessment. This assessment helps us to identify and understand your housing needs and determine your potential eligibility for various housing products.

Housing Assistance Options

Priority Housing Assistance

If eligible for public housing, you will be placed on the waitlist. The timeframe for allocation depends on the availability of properties in your area of choice and the number of people already on the waitlist.

If you are eligible for Public Housing and a priority need is identified, your application for assistance will be assessed under the Priority Housing Need Policy. Every effort will be made to find accommodation that suits your needs, in your preferred area. In some cases, we may need to consider other locations so that you and those in your care are housed safely and as quickly as possible.

Community Housing

If eligible for Public Housing, you will also be listed for Community Housing to widen your housing choices.

Priority Transfer

If you are a tenant and need to move to a different public housing property due to family and domestic violence, an application for transfer can be made.

Your Housing Options Advice Letter will provide more details on these options.

Supporting Documentation

You will be asked to share some information about your experiences. If you have already shared your story with us or another agency, we can coordinate with them with your written consent.

We may, where appropriate, request supporting documents such as:

- Letters of support from agencies, refuges, or professionals
- Restraining orders
- Police reports
- Statements from third parties, family, or friends.

Safety in Your Tenancy

Communities is committed to maximising your safety and that of your household.

If you need extra security we are here to help. We will install prescribed security measures to your public housing property, for example, window locks, gates, screens, security screen doors and lighting. Simply talk to your Housing Services Officer.

If you ever feel unsafe, or are no longer able to stay at your property, we are here to help explore your options.



Other Assistance

For information on support go to: www.communities.wa.gov.au/ PreventionFDV or approach your local Communities office