



Family and Domestic Violence is considered to be an ongoing pattern of behaviours that aim to coerce, control or create fear within a family or intimate relationship. This includes physical, financial, emotional, or psychological abuse, sexual violence, neglect, intimidation, or any other behaviour which causes you to live in fear.

It can happen to anyone, no matter your age, gender, ethnicity, family ties, religion, ability, or sexual orientation.

If you believe that you are experiencing any of these behaviours, contact your nearest Department of Communities (Housing) office. Our staff are here to help and can discuss how we might assist you.

You can ask to speak with a female, male or Aboriginal officer, and we will do all we can to meet your request.

## Department of Communities offices\*

### Head office

5 Newman Court  
Fremantle 6160  
Tel: 1800 176 888

### Metropolitan offices

**Armadale**  
151 Jull Street  
Armadale 6112  
Tel: (08) 6215 1212

**Cannington**  
17 Manning Road  
Cannington 6107  
Tel: (08) 6414 3111

**Fremantle**  
42 Queen Street  
Fremantle 6160  
Tel: (08) 6414 3222

**Joondalup**  
380 Joondalup Drive  
Joondalup 6027  
Tel: (08) 6215 1414

**Kwinana**  
2 Stidworthy Way  
Kwinana 6167  
Tel: (08) 6277 3877

**Mandurah**  
Unit 1, 17 Sholl Street  
Mandurah 6210  
Tel: (08) 6277 3883

**Midland**  
21 Old Great  
Northern Highway  
Midland 6056  
Tel: (08) 6277 4343

**Mirrabooka**  
5 Milldale Way  
Mirrabooka 6061  
Tel: (08) 6414 3000

**Perth City**  
605 Wellington Street  
Perth 6000  
Tel: (08) 6215 1500

**Victoria Park**  
269 Albany Highway  
Victoria Park 6100  
Tel: (08) 6414 2115

### Great Southern

**Albany**  
131 Aberdeen Street  
Albany 6330  
Tel: (08) 6277 4177

**Katanning**  
6 Daping Street  
Katanning 6317  
Tel: (08) 6277 4188

### South West

**Bunbury**  
22 Forrest Avenue  
Bunbury 6230  
Tel: (08) 6414 3204

**Busselton**  
88 Kent Street  
Busselton 6280  
Tel: (08) 6277 3666

**Manjimup**  
Unit 10,  
30-32 Rose Street  
Manjimup 6258  
Tel: (08) 6277 5008

### Goldfields

**Esperance**  
86B Windich Street  
Esperance 6450  
Tel: (08) 6277 3844

**Kalgoorlie**  
Unit 1-2,  
84-96 Brookman Street  
Kalgoorlie 6430  
Tel: (08) 6277 5233

### Mid West

**Carnarvon**  
6 Robinson Street  
Carnarvon 6701  
Tel: (08) 6414 3312

**Geraldton**  
201 Marine Terrace  
Geraldton 6530  
Tel: (08) 6414 3320

**Meekatharra**  
31 Main Street  
Meekatharra 6642  
Tel: (08) 6277 3988

### Pilbara

**Karratha**  
The Quarter HQ  
Level 2,  
20 Sharpe Avenue  
Karratha 6714  
Tel: (08) 6414 3333

**South Hedland**  
Cnr Brand and  
Tonkin Streets  
South Hedland 6722  
Tel: (08) 6277 5044

### West Kimberley

**Broome**  
30 Frederick Street  
Broome 6725  
Tel: (08) 6277 3833

**Derby**  
West Kimberley House  
16-22 Loch Street  
Derby 6728  
Tel: (08) 6277 3880

### East Kimberley

**Halls Creek**  
14A Terone Street  
Halls Creek 6770  
Tel: (08) 6277 3811

**Kununurra**  
16 Coolibah Drive  
Kununurra 6743  
Tel: (08) 6215 1501

### Wheatbelt

**Merredin**  
27 Mitchell Street  
Merredin 6415  
Tel: (08) 6414 2981

**Narrogin**  
11-13 Park Street  
Narrogin 6312  
Tel: (08) 6414 2979

**Northam**  
5 Elizabeth Place  
Northam 6401  
Tel: (08) 6414 3230

# Family and Domestic Violence



\* For housing related matters

## General Information

When seeking assistance with Housing products and services you will need to complete a Housing Options Assessment. This assessment helps us to identify and understand your housing needs and determine your potential eligibility for various housing products.

## Housing Assistance Options

### Priority Housing Assistance

If eligible for public housing, you will be placed on the waitlist. The timeframe for allocation depends on the availability of properties in your area of choice and the number of people already on the waitlist.

If you are eligible for Public Housing and a priority need is identified, your application for assistance will be assessed under the Priority Housing Need Policy. Every effort will be made to find accommodation that suits your needs, in your preferred area. In some cases, we may need to consider other locations so that you and those in your care are housed safely and as quickly as possible.

### Community Housing

If eligible for Public Housing, you will also be listed for Community Housing to widen your housing choices.

### Priority Transfer

If you are a tenant and need to move to a different public housing property due to family and domestic violence, an application for transfer can be made.

Your Housing Options Advice Letter will provide more details on these options.

## Supporting Documentation

You will be asked to share some information about your experiences. If you have already shared your story with us or another agency, we can coordinate with them with your written consent.

We may, where appropriate, request supporting documents such as:

- Letters of support from agencies, refuges, or professionals
- Restraining orders
- Police reports
- Statements from third parties, family, or friends.



## Safety in Your Tenancy

Communities is committed to maximising your safety and that of your household.

If you need extra security we are here to help. We will install prescribed security measures to your public housing property, for example, window locks, gates, screens, security screen doors and lighting. Simply talk to your Housing Services Officer.

If you ever feel unsafe, or are no longer able to stay at your property, we are here to help explore your options.



## Other Assistance

For information on support go to:  
[www.communities.wa.gov.au/PreventionFDV](http://www.communities.wa.gov.au/PreventionFDV) or approach your local Communities office