

Procurement Lifecycle Document for Djinda Produce Pty Ltd

CUAGRO2019 – Common Use Arrangement for
Bulk Groceries and Fresh Produce.

Company name

Djinda Produce Pty Ltd

Buying methods

- Place an Order
- Minimum Order Thresholds
- Payment of invoices
- Delivery
- Disposal and recycling
- Return of rejected goods
- Account management and invoicing

Contact information

- General enquiries
- Accounts

Last updated: 1 November 2024

Djinda Produce

ABN: 45 608 832 882

ACN: 608 832 882



Contact information

Karlee Tomasini

Phone: (08) 9256 8111

Mobile: 0401 662 043

Email: karlee.tomasini@djindaproduce.com.au

Orders / Enquiries: orders@djindaproduce.com.au

Website: <https://djindaproduce.com.au>

Postal Address: Unit 2/58 Tarlton Crescent, Perth Airport WA 6105

Admin hours: Monday to Friday 8.00am to 4.00pm

Operations: Monday to Friday 4.00am to 4.00pm, Sunday 6.00am to 2.00pm

Buying methods

Place an Order

OPTION A – Order via Email:

Email: orders@djindaproduce.com.au

Please specify the Day and Date the order is required. A standard order form can be supplied at request.

OPTION B – Order via Phone:

Call 08 9256 8111.

Orders can be submitted until 4pm. (Monday to Friday. Saturday by arrangement)

Minimum Order Thresholds

- **Not applicable.**

Payment of invoices

Either pay over the phone with Credit Card, or pay on your Account via EFT – Account details as follows:

BSB: 086 006

Account: 339 424 195

Email remittances to Email address: accounts@djindaproduce.com.au

Delivery

Perth metropolitan area

Free delivery is available to any nominated delivery point located within the Perth Metropolitan region. Free delivery to these locations applies for both Standard Products and Non-Standard Products.

Products will be delivered free-of-charge to your site if your order is submitted prior to 4.00pm AWST for delivery on the following business day.

Please note that for any processed products, orders need to be submitted by 4.00pm, 2 business days prior to delivery. (i.e. Monday 4.00pm, delivery Wednesday)

Regional Deliveries

For Regional orders, the order timeframes are as follows:

2 business days prior to delivery into nominated DC (please note that it takes up to 3 days for the order to arrive at its destination depending on location and transport company). Please ensure the delivery date reflects the date required at the carrier depot, and not the date you require the goods at your physical location.

If you have any questions, contact our Admin team via orders@djindaproduce.com.au or phone – (08) 9256 8111 for further information.

Disposal and recycling

Djinda Produce deliver produce in either plastic crates or cardboard boxes.

All plastic crates will be picked up for return to our Warehouse, free of charge.

Return of rejected goods

Where prior to acceptance, the Products delivered are found to be unsuitable for acceptance due to sub-standard quality, the Customer may reject any or all the Products ordered.

To reject the Products, the Customer must notify Djinda Produce within one (1) Business Day. The Products will be removed at Djinda Produce's expense within such reasonable time as the Customer may direct.

If the goods need to be replaced, Djinda Produce will replace on the same day should the product be available. There may be times where this is not possible and, in that instance, Djinda Produce will work with the site on a suitable alternative arrangement.

Account management and invoicing

If required, Djinda Produce will provide consolidated invoicing in specific formats as agreed with the Customer. The Account Manager for Customer queries and invoicing is Karlee Tomasini who can be contacted via the details on page 2.

General enquiries

Admin

Phone: (08) 9256 8111

Fax: N/A

Email: orders@djindaproduce.com.au

Website: <https://djindaproduce.com.au/>

Postal Address

Unit 2/58 Tarlton Crescent, Perth Airport WA 6105

Orders

Please see Buying Process Outline

Hours

Monday to Friday 8.00am to 4.00pm

Accounts

Accounts Manager

Name: Sarwagya Sharma

Mobile: 0452 346 463

Email: accounts@djindaproduce.com.au