

CHC HELICOPTERS

COMPANY OVERVIEW

CHC are a global helicopter services company with over 75 years of experience. We employ 2,500 staff worldwide. Our operational experience delivering EMS, SAR and law enforcement helicopters in remote and hostile climates sets us apart from the competition.

We provide helicopters, pilots, crew, engineers, support staff, aircraft bases, as well as full maintenance, repair and overhaul (MRO) services through our affiliate company, Heli-One.

CHC have operated on every continent in over 30 countries. With this experience we have the capability and specialised knowledge to operate in environments ranging from the extreme heat and humidity to turbulent winter flying conditions.

PRODUCTS

EMERGENCY MEDICAL SERVICES (EMS)

- With our world-leading capability to maintain readiness 24/7/365, we have been saving lives for decades. CHC provide a fleet of highly specialised medevac helicopters, aircrews (pilots and winch operators), and medical personnel with extensive training and experience.

SEARCH AND RESCUE (SAR)

- We operate one of the most extensive and technologically sophisticated SAR networks, with helicopters, crews and support teams stationed around the world. Our unique ability to quickly mobilise, allows us to reach beyond where others go, including some of the most distant and challenging locations worldwide.

OFFSHORE TRANSPORTATION

- We fly in some of the world's most remote locations and transport personnel to isolated and difficult-to-reach sites. Our safety-first focus when flying in challenging environments ensures industry-leading results. We provide offshore transport every day, safely carrying nearly two million passengers each year.

MAINTENANCE, REPAIR AND OVERHAUL (MRO)

- Heli-One, our MRO division, is a global leader in providing services to support a wide range of helicopters. Our expertise and long-standing relationships with OEMs and parts manufacturers ensure that we can provide you with excellent maintenance services. Our global support network includes base maintenance, line maintenance, component and engine repair and overhaul and engineering and design expertise.

AVAILABILITY AND SUPPORT

- CHC has delivered essential SAR services to the Australian Department of Defence for 35 years.
- We provide industry leading serviceability and on time performance with >95% availability in 24/7 Emergency Service operations.
- CHC is well versed in partnering with various agencies and local companies to deliver superior services to the end customer.
- CHC as the employer of choice attracts the best talent and has trained many leaders in the helicopter service provision industry.



DISCRIMINATORS

- We have developed a first of its kind rotary wing flight planning technology to minimise emissions, CHC ClearSkies. It was designed specifically to reduce and offset fuel consumption, both in the air and on the ground. Our proprietary software analyses current flight data and creates the optimal flight plan to minimise fuel burn and create a carbon optimised flight plan.
- CHC has unmatched experience in the Defence, Transport and SAR/Medevac sectors, with more flying hours than any other competitor in Australia.
- CHC is the only helicopter operator in Australia who can recover an ejected fast jet pilot in a stretcher, out of the water, at night. Through the right approvals, the right technology, the right training and the right people.
- We have a large and varied fleet of aircraft (110 worldwide) capable of carrying up to 19 passengers per trip and suitable for a variety of missions.
- CHC provides support for local employment (especially important in some remote areas where we operate) and has active apprenticeship programs.
- We conduct regular intra- and inter-company audits to ensure the highest standards are maintained.
- CHC have been conducting 24/7 critical emergency service helicopter operations for over 30 years and are supported by a global organisation with unsurpassed buying power and supply chain support. As we operate globally, we have internationally approved licences and certifications already in place.
- As helicopter operations are an inherently challenging business, CHC conducts detailed risk assessments for any new operations and regions we operate. We utilise an enterprise risk matrix to evaluate risks in several different categories and develop mitigation actions/plans to understand and manage the risk profiles.

KEY CUSTOMERS

- Royal Australian Air Force
- Royal Australian Navy
- Australian Army
- Australian Border Force
- Australian Maritime Safety Authority
- Irish Coast Guard
- Department of Fire and Emergency Services (DFES), Western Australia
- Norwegian Ministry of Justice and Public Safety
- Shell
- Woodside
- Santos
- Equinor
- Petrobras
- Aker BP
- Chevron
- Orsted

KEY PARTNERSHIPS (SUPPLIERS)

- Leonardo Helicopters
- Airbus
- Bell
- Sikorsky / Lockheed Martin
- Canadian Aviation Electronics Ltd (CAE)

KEY PARTNERSHIPS (CONSULTING)

- Opstar is our partner delivering services to the Royal Australian Navy
- St Johns Ambulance is our partner delivering services to Department of Fire and Emergency Services (DFES), Western Australia

QUALITY ACCREDITATIONS AND AWARDS

- ISO 14001:2015 Environmental Management Systems
- ISO 9001:2015 Quality Management System
- ISO 18001:2007 Safety Management System
- ISO 45001:2018 Occupational Health and Safety (OH&S) Management System
- Australian Aviation Awards 2023 - Rotary-wing Business of the Year
- Australian Aviation Awards 2023 - Aerial Services Business of the Year

CONTACT DETAILS

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