

Refuge list for women and children

Metropolitan area

Ruah	(08) 9227 6616
Koolkuna	(08) 9255 2202
Lucy Saw	(08) 9527 6872
Mary Smith	(08) 9458 1107
Nardine	(08) 9470 3628
Orana	(08) 9370 4544
Patricia Giles	(08) 9300 0340
Starick House	(08) 9398 5080
Stirling	(08) 9205 7375
Warrawee	(08) 9432 9819

For single women only

Anawim	(08) 9328 7562
Byanda-Nunyarra	(08) 9328 7284
Wynn Carr House – over 18s	(08) 9430 5756
Zonta House – over 21s	(08) 9364 8028

Country areas

Albany	(08) 9845 6000
Bunbury	(08) 9791 2894
Broome	(08) 9193 6146
Carnarvon	(08) 9941 3358
Derby	(08) 9193 2244
Esperance	(08) 9071 4395
Geraldton	(08) 9964 2173
Halls Creek	(08) 9168 6653
Hedland	(08) 9173 1948
Kalgoorlie	(08) 9021 2836
Karratha	(08) 9185 2807
Kununurra	(08) 9169 1049
Mandurah	(08) 9535 4775
Narrogin	(08) 9881 6810
Northam	(08) 9622 7321

If you are deaf, or have a hearing or speech impairment, contact us through the National Relay Service.
For more information, visit: www.relayservice.gov.au



Government of Western Australia
Housing Authority

OPENING DOORS
To Affordable Housing

Housing Authority Offices

Head Office

99 Plain Street
East Perth 6004
Tel: (08) 9222 4666
Toll free: 1800 093 325

METROPOLITAN OFFICES

Armadale
Shop 2A, Armadale Shopping Centre
Cnr Commerce Ave & Third Road
Armadale 6112
Tel: (08) 9391 1600

Bentley

Please see Victoria Park

Cannington

17 Manning Road
Cannington 6107
Tel: (08) 9350 3244

City Office

605 Wellington Street
Perth 6000
Tel: (08) 9476 2444

Fremantle

42 Queen Street
Fremantle 6160
Tel: (08) 9432 5300

Joondalup

Unit 4, 7 Wise Street
Joondalup 6027
Tel: (08) 9404 3300

Kwinana

2 Stidworthy Way
Kwinana 6167
Tel: (08) 9411 9500

Mandurah

1/17 Sholl Street
Mandurah 6210
Tel: (08) 9583 6100

Midland

21 Old Great Northern Highway
Midland 6056
Tel: (08) 9250 9191

Mirrabooka

8 Sudbury Road
Mirrabooka 6061
Tel: (08) 9345 9655

Victoria Park

269 Albany Highway
Victoria Park 6100
Tel: (08) 9350 3700

GREAT SOUTHERN

Albany

131 Aberdeen Street
Albany 6330
Tel: (08) 9845 7144

Katanning

6 Daping Street
Katanning 6317
Tel: (08) 9891 1800

SOUTH WEST

Bunbury

22 Forrest Avenue
Bunbury 6230
Tel: (08) 9792 2111

Busselton

Suite 1A, 9 Harris Road
Busselton 6280
Tel: (08) 9781 1300

Manjimup

Unit 10,
30-32 Rose Street
Manjimup 6258
Tel: (08) 9771 7800

GOLDFIELDS

Esperance

92 Dempster Street
Esperance 6450
Tel: (08) 9072 3000

Kalgoorlie

Unit 1-2,
84-96 Brookman Street
Kalgoorlie 6430
Tel: (08) 9093 5200

MID WEST

Carnarvon

30 Robinson Street
Carnarvon 6701
Tel: (08) 9941 6500

Geraldton

201 Marine Terrace
Geraldton 6530
Tel: (08) 9923 4444

Meekatharra

14 Main Street
Meekatharra 6642
Tel: (08) 9956 5000

PILBARA

Karratha

The Quarter HQ
Level 2, 20 Sharpe Ave
Karratha 6714
Tel: (08) 9159 1700

South Hedland

Cnr Brand & Tonkin Sts
South Hedland 6722
Tel: (08) 9160 2800

WEST KIMBERLEY

Broome

Corner of Frederic and Weld Streets
Broome 6725
Tel: (08) 9158 3600

Derby

West Kimberley House
Lot 265 Loch Street
Derby 6728
Tel: (08) 9158 4000

EAST KIMBERLEY

Halls Creek

Lots 72 & 73
Great Northern Hwy
Halls Creek 6770
Tel: (08) 9168 9300

Kununurra

16 Coolibah Drive
Kununurra 6743
Tel: (08) 9166 5100

WHEATBELT

Merredin

27 Mitchell Street
Merredin 6415
Tel: (08) 9081 3800

Narrogin

Government Building
11-13 Park Street
Narrogin 6312
Tel: (08) 9881 9400

Northam

5 Elizabeth Place
Northam 6401
Tel: (08) 9690 1900

Family and Domestic Violence



Family and domestic violence is considered to be behaviour which results in physical, sexual and/or psychological damage, forced isolation, financial deprivation or other behaviour which causes the victim to live in fear.

Family and domestic violence can be experienced by anyone, regardless of age, gender, ethnicity, religion, ability or sexual orientation.

The Housing Authority has a Family and Domestic Violence Policy to assist affected clients. If you believe you meet the criteria for assistance under this policy you can request a priority interview.

Please contact your nearest Housing Authority office for assistance or discuss the matter with your Housing Services Officer.

You can ask to be interviewed by a female, male or an Aboriginal officer if you wish. The Housing Authority will do what it can to meet your request.

General information

Priority assistance

- Victims of family and domestic violence are regarded as priority cases and their application will be assessed according to priority eligibility criteria
- An interview is required to assess the application for priority assistance
- The time taken to allocate a property varies in different zones or towns and for different accommodation types
- Every effort will be made to locate accommodation in the applicant's zone of choice, but this is not always possible, and other options may need to be considered
- Applicants may need to consider accepting accommodation in another zone within the same region
- Declining a valid offer may result in the priority listing being withdrawn.

Supporting documentation

The Housing Authority may, where appropriate, ask you to provide one or more of the following to support your application for assistance.

- Telephone numbers or support letters from professional/support agencies
- Possession of a restraining order
- Referral by a family member or friend
- Letter from a refuge
- Police Incident Reports

Housing assistance options

- Priority Housing Assistance
- Bond Assistance Loan
- Referral to crisis accommodation as a temporary measure
- Transfer to alternate accommodation
- Assistance to remain in the current tenancy and/or provision of additional security.

Where you can obtain help

Police (Emergency) – 000

Police (24 hours) – 131 444 or your local Police station

Restraining orders

Victim Support Service – 1800 818 988

Magistrates Court of WA – (08) 9425 2222

Legal Aide Family and Domestic Violence Support Service – 1300 650 579

Legal Aid Information Service – 1300 650 579

Aboriginal Legal Service – (08) 9265 6666

Welfare Rights and Advocacy Service – (08) 9328 1751

Other assistance

Women's Domestic Violence Helpline – (08) 9223 1188 or 1800 007 339

Womens Health and Family Services (08) 6330 5400 or 1800 998 399 (outside Perth Metro area)

Multicultural Women's Advocacy Service – (08) 9328 1200

Men's Domestic Violence Helpline – (08) 9223 1199 or 1800 000 599

Domestic and family violence outreach

Women's Health Service – (08) 6330 5400 or 1800 998 399

Starick House – (08) 9398 5080

Patricia Giles Centre – (08) 9300 0340

Marnja Jaendu Broome – (08) 9193 6146

Waratah Support Centre Bunbury – (08) 9791 2884

Crisis help

Crisis Care – (08) 9223 1111 or 1800 199 008

Family Helpline – (08) 9223 1100 or 1800 643 000

Men's Domestic Violence Helpline – (08) 9223 1199 or 1800 000 599

Patricia Giles Centre Children's Counselling Service – (08) 9328 1888

Kid's Help Line – 1800 551 800

Women's Domestic Violence Helpline – (08) 9223 1188 or 1800 007 339

