The Community Blueprint for Digital Inclusion in WA

Our Community Blueprint for Digital Inclusion in WA is a short form and more accessible version of the draft Digital Inclusion in WA Blueprint.

It has been designed to help members of the community understand what Government is proposing in a simple and engaging way. The Community Blueprint is available online and can be printed.

Accessibility

The WA Government is committed to making sure that all Western Australians have the opportunity to provide feedback on our proposed approach for digital inclusion in WA.

Our Community Blueprint and all of our Surveys are in an accessible format.

Our Community Blueprint, the Blueprint Survey for Individuals and the Lived Experience Survey, have been translated to Italian, Chinese, Vietnamese and Arabic.

Hard copies of all documents can be provided on request.

When and how do my clients provide feedback?

Consultation closes on 30 October 2020. Survey responses can be provided on our webpage **www.WA.gov.au/government/ have-your-say-digital-inclusion-western- australia**, by email to **dgov-administrator@ dpc.wa.gov.au**, or by post to Department of Premier and Cabinet, Office of Digital Government, Locked Bag 3001, West Perth, WA 6872.

Thank you for helping us with this important initiative.

WA.gov.au

GOVERNMENT OF WESTERN AUSTRALIA

Community Sector
# Consultation Guide

We need your help to reach out to the community

What is the Consultation Guide and why do I need it?

The WA Government is currently consulting about its draft Digital Inclusion in WA Blueprint, to further develop an approach and some key initiatives to address digital exclusion in our State. Feedback from members of our community is invaluable in helping us understand what's right for WA. We have developed this simple guide to help you engage your clients and in this important consultation process.

How you can help us reach your clients?

We want to make sure that we hear from those who experience digital disadvantage. To do this, we're asking for help from community organisations. You can help by distributing printed versions of our Lived Experience and Blueprint survey to your clients, assisting clients to complete the survey, and returning completed surveys to us by post or scanned to **dgov-administrator@dpc.wa.gov.au**
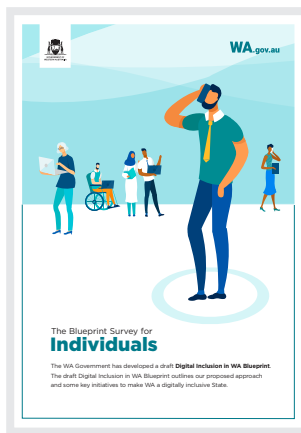
The Blueprint Survey for Individuals

Our Blueprint Survey for Individuals is for members of the community to provide their feedback on our Community Blueprint. It contains 8 questions that are structured around the Community Blueprint, so that your clients can refer to this simpler and more accessible document to answer the survey questions. The Blueprint Survey for Individuals is available online and can be printed.

The Lived Experience Survey

Our Lived Experience Survey is for members of the community to tell us about their experiences in accessing and using the internet and digital technology in WA. It will help us understand the different issues that your clients and their communities face, and will inform the Digital Inclusion in WA Blueprint. The Lived Experience Survey is available online and can be printed.

The Infographic

Our Infographic is a 1-page graphic that will help you to explain some of the key elements of our Community Blueprint: the potential benefits that flow from digital inclusion (the blue half of the infographic); and some of the proposed initiatives to address digital inclusion in WA (the orange half of the infographic).

It is intended to prompt your clients to think about their experiences in accessing the internet and digital technology in WA, and encourage them to provide their feedback to us via our Surveys. The Infographic is available online and can be printed as an A3 poster.