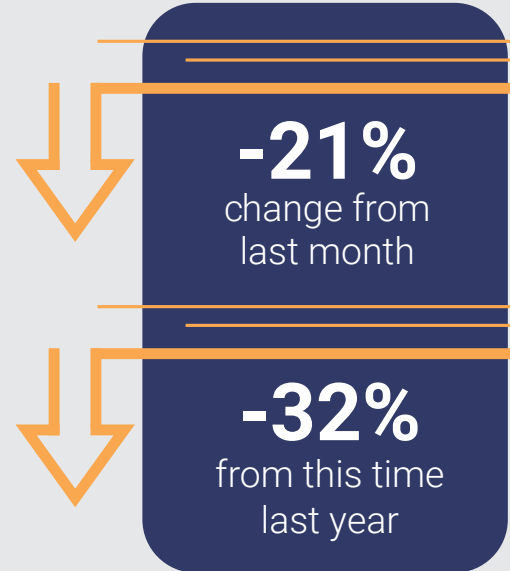
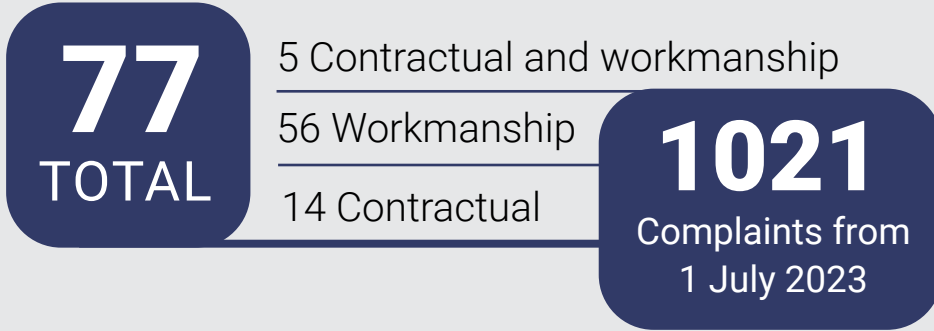


Building disputes

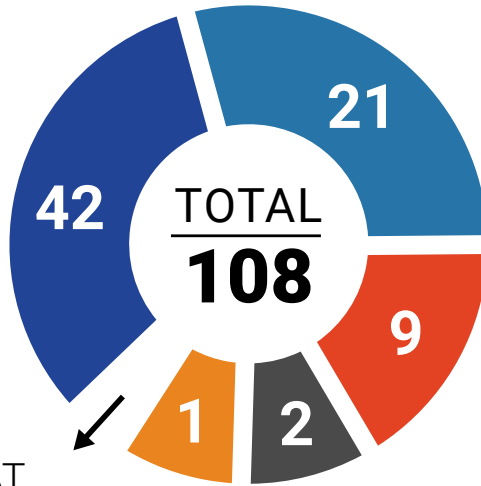
May 2024

Number of complaints



Decisions/outcomes






- Mediated
- Withdrawn
- Dismissed
- Refused
- Orders remedy/conciliation



 **33** referred to SAT



Top 5 complaint types

-  Fire safety/construction
-  Water ingress
-  Plumbing
-  Tiling
Wall and floor
-  Fixtures and fittings
Includes garage doors and clothes lines

Complaints by year



*Data correct as at 26/07/24. YTD data updated to include 6 complaints from Nov 2023 (previously unaccounted).