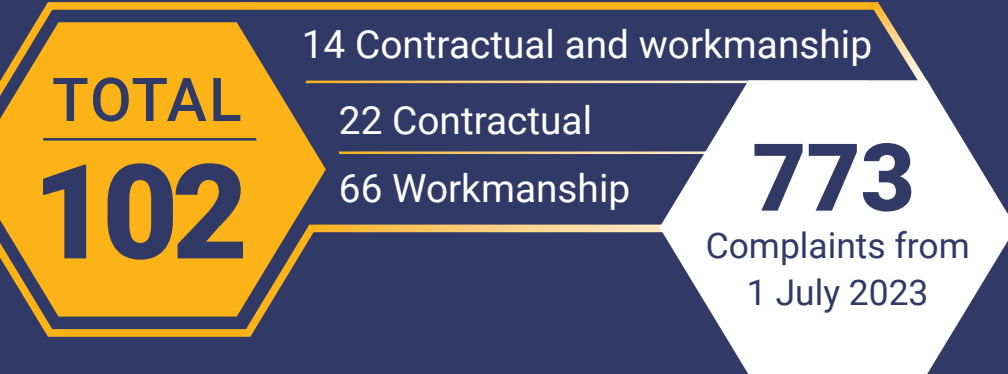




Building disputes

February 2024

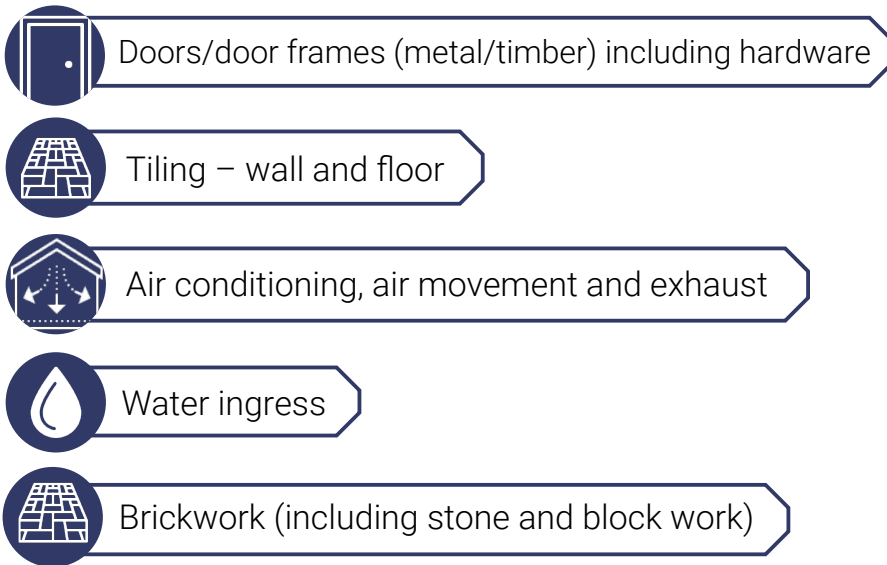
Number of complaints



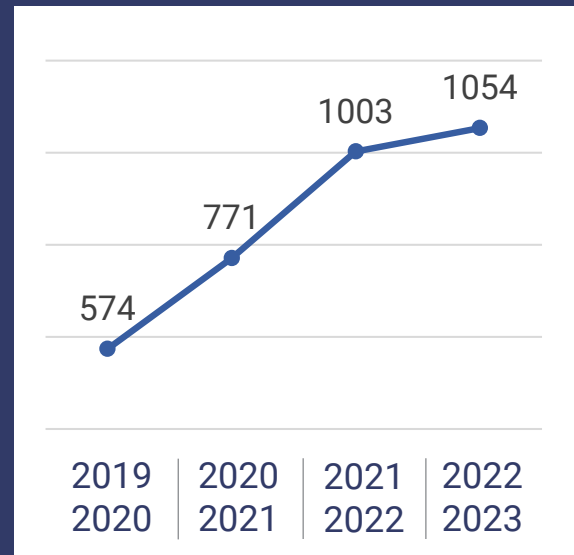
+48% change
from last month

+32% from this
time last year

Top 5 complaint types

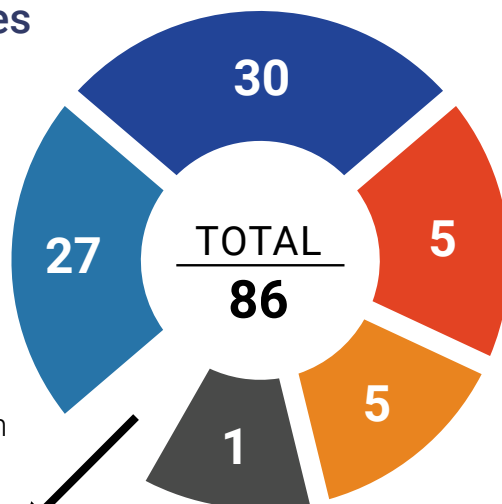


Complaints by year



Decisions/outcomes

- Mediated
- Withdrawn
- Dismissed
- Refused
- Orders – remedy/conciliation



18
Referred to SAT

Active
complaints

598

Average
days to
close

168