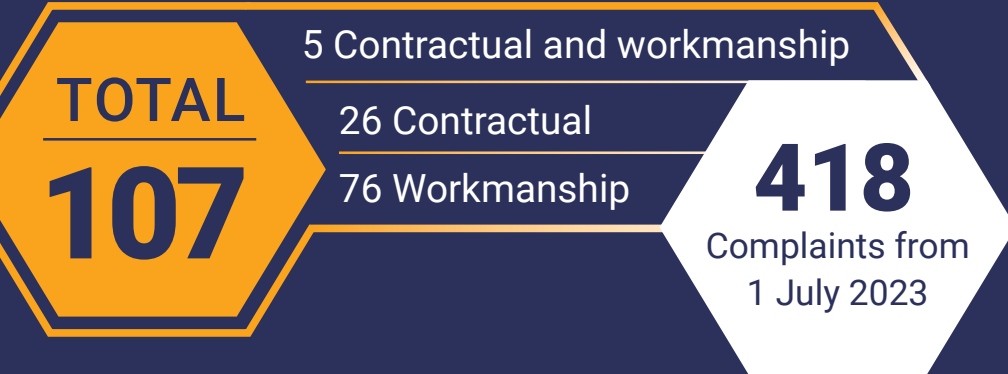




# Building disputes

## October 2023

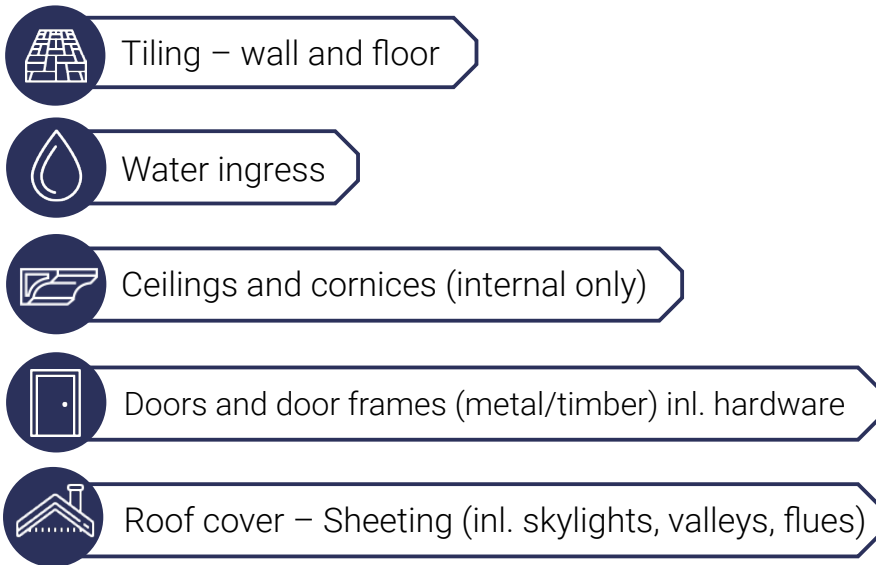
### Number of complaints



+19% (+17) from last month

+20% (+23) from this time last year

### Top 5 complaint types

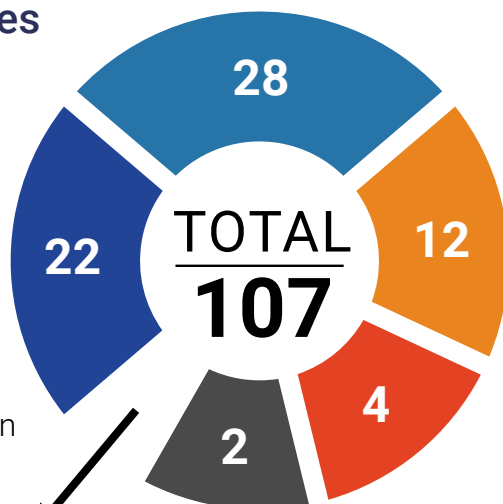


### Complaints by year



### Decisions/outcomes

- Mediated
- Withdrawn
- Dismissed
- Refused
- Orders – remedy/conciliation



**39**  
Referred to SAT

Active complaints

527

Average days to close

160