



# Building disputes

## July 2023

### Number of complaints



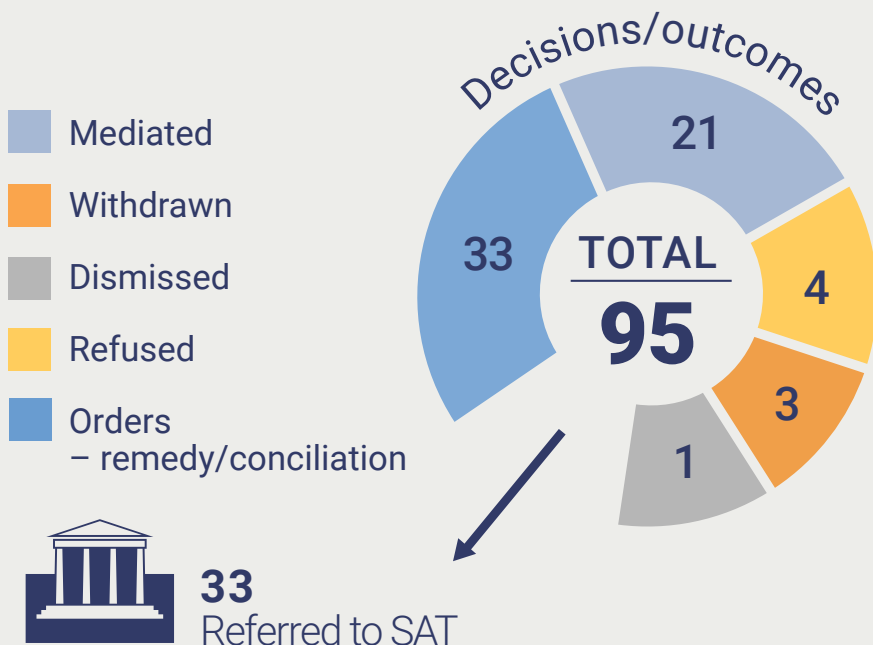
27% (+26) change from last month

68% (+49) from this time last year

### Top 5 complaint types

- Breach of contract – time for performance
- Breach of contract – general
- Paving/driveway – asphalt
- Tiling – wall and floor
- Ceilings and Cornices – internal only

### Complaints by year



Active complaints

**528**

Average days to close

**164**