



Building disputes

April 2023

Number of complaints



↑ 19% (86) change from last month

↑ 104% (50) from this time last year

Top 5 complaint types



Complaints by year



- Mediated
- Withdrawn
- Dismissed
- Refused
- Orders – remedy/conciliation



Active complaints

545*

Average days to close

192



40
Referred to SAT

*As of 30 April 2023.