CRIME PREVENTION
CYBER CRIME

The Western Australia Police Force has created Business Security Videos to assist businesses and their employees in lowering the risk of falling victim to crime.

This video focuses on a scenario our police officers encounter regularly. It shows how simple it can be to become a victim of cybercrime, and in this case, a false billing scam.

Many scams go unreported for various reasons, like embarrassment or fear of getting in trouble. But if you've been scammed, chances are someone else has too. By reporting scams like the one in this video, you're helping spread awareness and protect others from falling victim to the same trick.

SCAN THE QR CODE
to watch the video

What was done well:

- Questioning the suspicious invoice.

- Attempting to obtain appropriate approvals.

- Attempting to contact the supplier who sent the alleged invoice.

Areas for improvement:

- Not checking the authenticity of the invoice and email. This can be as simple as checking the email address the invoice was sent from.

- Progressing the payment without verifying the invoice or following the correct approvals procedure.

Here are some tips to help protect your business from scams:

- Always confirm that the goods and services were ordered and delivered before paying an invoice. Check the invoice details, including the company's ABN and payment information.

- Limit the number of people in your business who have the authority to place orders or pay invoices. Ensure that the business billing you is the one you usually deal with.

- If you notice a change in a supplier's usual bank account details, contact them to verify the change.

- Report cyber crimes to the ReportCyber website, which will forward the reports to the Australian Cyber Security Centre.

For further information and assistance please visit:

The Australian Cyber Security Centre:
www.cyber.gov.au

WA ScamNet:
www.scamnet.wa.gov.au

SCAN THE QR CODE
to watch the full series of Business Security Videos.

Neighbourhood Watch®

CRIME STOPPERS .com.au
1800 333 000

WA Police Force website	wa.gov.au/police
Emergency	000 for life threatening situations
Police Assistance	131 444 when police attendance is required
Crime Stoppers	www.crimestopperswa.com.au