



Department of **Transport**

Department of **Primary Industries and Regional Development**

# Regional Pensioner Travel Card

The **Regional Pensioner Travel Card** provides eligible pensioners with up to **\$675** a year toward the cost of fuel and taxi travel from participating providers.

Visit your participating regional **post office** for an application form.

**For assistance call the Travel Card Information Line on 1300 666 609.**



## Am I eligible?

The program applies to regional residents in receipt of a Centrelink Age Pension, Carer Payment, Disability Support Pension, Department of Veterans' Affairs Service Pension, Social Security Age Pension or Income Support Supplement. One card per couple will be issued.



## Is the Regional Pensioner Travel Card the same as the Country Age Pension Fuel Card?

Yes, the Travel Card was renamed in 2024 and the annual balance available to eligible pensioners increased.

## How do I apply?

You must apply using the Regional Pensioner Travel Card application form, which is available from participating post offices.

## I don't have a vehicle licence, can I still apply for a Travel Card?

Yes. At your discretion, the Travel Card may be used to purchase fuel for your transport needs or to pay for taxi fares. You do not have to hold a driver's licence or own a vehicle to qualify for the Travel Card.

## Will the Travel Card affect my pension?

There is no impact on your Commonwealth payment. The Commonwealth Government has permanently exempted the Travel Card from the social security income test.

## How long will it take for my application to be processed?

The card may take up to four (4) weeks to arrive in the mail.

## I had a card last year - do I need to reapply?

Providing records of your personal details are correct (name, addresses) and your pension and country residence eligibility is unchanged, you will automatically be issued a new card in July, each year of the Travel Card.

## Where can I use my Travel Card to purchase fuel?

The card can be used at any participating Western Australian service station. Visit [www.wa.gov.au/travelcard](http://www.wa.gov.au/travelcard) or call **1300 666 609** to find participating fuel outlets.

## How will I know which taxis accept the card?

Taxis displaying the Cabcharge or Live Payment logo are participating. Please ask the taxi company if they accept Cabcharge or Live Payment when you order the taxi.

## What happens if my card is lost or stolen?

Travel cards must be kept safe and secure at all times. If a Travel Card is lost or stolen it must be reported and deactivated immediately by calling **1300 666 609**.

## How do I check the balance of my Travel Card?

Call **1300 666 609**.

## How do I change my address details?

Call **1300 666 609**.