



# Short Term Rental Accommodation (STRA) Register My Account Quick Reference Guide

## Accessing the STRA Register

To access the STRA Register, use the Sign in link on the STRA Register landing page ([webpage](#)).

## Log in using My Account

STRA Register users are required to use the My Account portal to access The STRA Register. My Account allows for easy access to multiple WA government services.

Department of Mines, Industry Regulation and Safety **My Account** [Accessibility](#) [Contact us](#)

**Sign in with your email**

Email  
Enter your email address

Password  
Enter your password  
 Show password

**Sign in**

[I forgot my password](#)

**Do not have an account?**  
[Create an account to access our online services.](#)

**Sign in with your digital identity**

**Sign in with your digital identity**

▼ [What accounts can I sign in with?](#)

You can sign in using your account with:

- Digital Identity such as myGovID
- Facebook
- Google

**Cancel**

## Already have a My Account log-in?

Sign in using your email address and password.

## Do not have an account?

Use the 'Create an account' link to create an account.

The requirements for a password/passphrase in My Account are:

- must be at least 14 characters long (we suggest an easy to remember phrase of 14 or more characters which has meaning to you);
- is case sensitive;
- must not contain any part of your email address;
- must not be a passphrase which has been identified as being insecure (from a list used by many cyber security systems);
- can contain spaces; and
- does not need to have one upper case, one number and one special character.

## Sign in with your digital identity

Users can also access the STRA register by signing in using their digital identity with one of the following options:

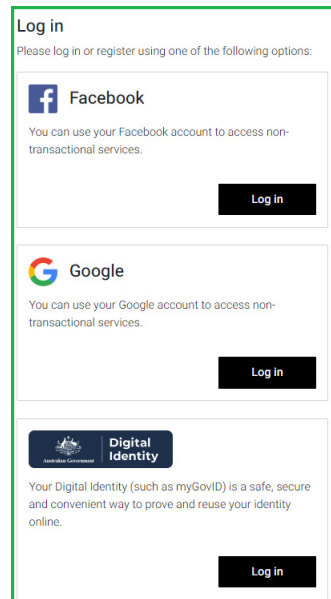
- Facebook
- Google
- Digital Identity (such as myGovID)



*Note: You will be required to log in using your digital identity email address and password.*

*We recommend you use the same sign in method each time you log in to avoid creating multiple accounts.*

If you'd like to see what the new sign-in process looks like, please see the video on [How to sign-in to My Account](#)



## Are you an individual user or a business user?

Once logged in, you will need to select if you are an individual or business user.

Department of Energy, Mines, Industry Regulation and Safety  
GOVERNMENT OF WESTERN AUSTRALIA  
**Short Term Rental Accommodation**

### Welcome to STRA Register

STRA Register is a fast, easy and secure way to manage short term rental properties

- Use it to register and manage your STRA properties.
- Manage properties for someone else.

**Individual users**  
Member of general public without ABN, ACN or IARN  
→  
.....

**Business users**  
An employee, consultant or agent authorised to act on behalf of

- company, sole trader, partnership
- trust, government authority
- other business entity

→  
.....

**Individual Users** – A member of the public operating without an ABN, ACN or IARN.

**Business Users** – An employee, consultant or agent authorised and acting on behalf of:

- a company, sole trader, or partnership
- a trust, government authority
- other business entity

## Where do I go for help?

If you need assistance, please contact the STRA Register team by phone or email.

**Phone:** +61 8 6251 1234

**Email:** [stra.enquiries@dmirs.wa.gov.au](mailto:stra.enquiries@dmirs.wa.gov.au)