

**From:** [REDACTED]  
**To:** [EPWA Alternative Electricity Services](#)  
**Subject:** OPISA C-RIS Submission  
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hi my name is [REDACTED]

currently I live at [REDACTED]  
[REDACTED] caravan park

we are currently getting our power from synergy at the huge cost of 0.3598800 per kw

or 35c I'm a permanent tenant registered for life support re cpap machine.

this past two weeks due to the very high temps the owner [REDACTED] has supplemented our power by using several generators . it has been extremely distressing for me as I cannot sleep without power for my cpap machine.  
so therefore I am forced to buy a lithium generator at the cost of 349\$ to alleviate the worry of constant power blackouts

during the day of the last two weeks the green dome belonging to Western power blew another phase although they came out quickly they informed me that the phase was likely to go again and is a safety hazard ie catching fire

the power building is in my street less than 10 metres away.

further more i have been informed by management Synergy are going to raise the price of power yet again

we already pay a higher rate than residential. the energy concession which im a member only covers a small amount so

what can you people do about this price gouging rip off

regards

[REDACTED]

[REDACTED]