From:

To: EPWA Alternative Electricity Services

Subject: Embedded networks C-RIS submission

Date: Monday, 15 April 2024 12:06:10 PM

Attachments: <u>image320961.ipq</u>

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Good morning,

Thank you for allowing us to provide feedback regarding Embedded Networks.

We are long term residents (over 10 years) in the such get charged for weekly meter reading (currently \$ 3.10 per week). I am writing this for myself and the other permanent residents who are mostly elderly and not tech users. The meters in the park haven't been serviced, upgraded or maintained for more than 8 years and many are inoperable leading to long extension cords to the next box.

Hoping your review leads to more accountability for these providers. Regards

