

From: [REDACTED]
To: [EPWA Alternative Electricity Services](#)
Subject: Embedded network
Date: Tuesday, 27 February 2024 8:55:21 PM

You don't often get email from [REDACTED] [Learn why this is important](#)

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender's full email address and know the content is safe.

As a resident living in a Caravan Park, I have been left feeling dismayed by the lack of transparency when it comes to the disclosure & breakdown of both the unit price & supply charge being passed on to tenants. There needs to be consistency & set charges across all embedded network properties, my research has shown that the price charged to tenants for the supply of power can differ considerably without explanation. Community members living under On -site power arrangements should be given the same rights as any other energy user in WA. Regulation is required to ensure the rights of embedded network customers to access a complaint process that is equivalent to all other West Australians. On-sellers of power should be governed on the equivalent basis as other energy suppliers.

Get [Outlook for Android](#)